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| Activity 15-2 | Managing Conflict |
| Textbook Reference: |  |
| Purpose / Goal: | To help students develop the skills necessary to identify and manage conflict within their teams. |
| Materials / Resources Required: |  |
| Time Allocated: | 1 hour |

# Managing Conflict

* Managing Conflict Effectively
* Conflict Overview
* Sources/Levels of conflict
* Conflict Management Strategies
* Thomas and Kilman’s 5 Modes of Conflict Overview
* Avoidance
* Accommodating
* Compromising
* Competition
* Collaborating
* Team activity